RETAIL ENERGY CODE

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# REC CHANGE ISSUES GROUP
# MEETING MINUTES

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| **MEETING** | **RECCHIG_25_1002** |
| **DATE** | **02 October 2025, 10:00** |
| **LOCATION** | **By teleconference** |

| Presenter | Representing | Initials | Role |
|---|---|---|---|
| Paul Witton-Dauris | REC Code Manager | PWD | Chair |
| Francine Peyroux-Sissoko | REC Code Manager | FPS | Lead Analyst |
| Glenn Sheern | REC Code Manager | GS | Subject Matter Expert |
| Harriet Truss | REC Code Manager | HT | Senior Change Lead |
| James Hardy | REC Code Manager | JH | Lead Analyst |
| Jonny Moore | RECCo | JM | Operations Consultant |
| Lydia Bentley | REC Code Manager | LB | Lead Analyst |
| Lorna Mallon | REC Code Manager | LM | Subject Matter Expert |
| Michelle Niits | National Energy System Operator | MN | Gas Markets Change Manager |
| Harry Firth | REC Code Manager | HF | Secretariat |

*Full attendee list available upon request.*

## 1. INTRODUCTIONS

The Chair welcomed attendees to the REC Change Issues Group (CHIG) meeting.

## 2. CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting. No items were raised by attendees.

## 3. APPROVAL OF THE PREVIOUS MINUTES

The Chair invited attendees to provide comments on the draft minutes from the meeting which took place on 04 September 2025. HF advised that no comments had been made prior to the

meeting. There were no comments, and the minutes were approved as an accurate reflection of the meeting.

## 4. HOW NESO INFLUENCE REGULATORY CHANGE

MN provided attendees with a detailed overview of the National Energy System Operator's (NESO) responsibilities. They explained that NESO is an independent body overseeing the UK's entire energy system, including electricity, gas, and emerging technologies. Its mission is to ensure reliability, affordability, and sustainability, with a strategic focus on achieving net zero emissions by 2050 and transitioning to a clean power system by 2030.

MN outlined NESO's involvement in administering several key energy codes, including the Connection and Use of System Code (CUSC), Grid Code, System Operator Transmission Owner Code (STC), and Security and Quality of Supply Standards (SQSS). NESO also participates in the Panels of the Balancing and Settlement Code (BSC) and Uniform Network Code (UNC) and monitors the Retail Energy Code (REC) and Smart Energy Code (SEC) among others.

The Chair raised a question about NESO's international engagement, particularly in the context of post-Brexit regulatory alignment. MN responded that NESO's Markets Directorate actively monitors developments in Europe to inform long-term planning and ensure that UK practices remain compatible with global standards. LB asked how NESO supports industry participants and code bodies. MN confirmed that NESO acts as a "critical friend," offering expertise and collaborative support to help stakeholders understand the upstream and downstream impacts of code changes.

## 5. I0275 - MHHS METERING POINTS ACROSS MARKET SEGMENTS

FPS and JM provided an overview of the Issue to attendees. They explained that a significant number of Related Metering Points currently span multiple market segments, which presents a challenge for migration readiness. These Related Metering Points are associated with around 3000 Primary and 6000 Secondary Meter Point Administration Number (MPAN) relationships. The MHHS design, as it stands, does not support such cross-segment relationships, creating a barrier to seamless migration, and a significant technical issue affecting the programme.

JM outlined three potential solution options:

**Option 1: MHHS Design Updates** - This would involve allowing relationships to span Market Segments. Updates would be required to the REC to account for this and a Supplier Meter Registration Service (SMRS) Change would be required to allow different agents to be appointed across the relationship. This option would resolve the issue but would involve central system change and a key amendment to the MHHS design.

**Option 2: Supplier Physically Resolve the Issue** - Parties could ensure that the meters installed across a relationship were compatible with a single Market Segment. This would not require any Code or system change but Suppliers would need to resolve 100% of issues prior to M15.

**Option 3: De-link Impacted Relationships** - By removing the relationship, Suppliers could ensure that the impacted Metering Points can migrate to MHHS arrangements. However, this would leave Metering Points that should be Related being able to be separated during a switch

A Supplier representative proposed a hybrid approach, suggesting that relationships could be based on the segment of the primary MPAN. This sparked a robust debate. Other attendees raised concerns about the implications of this approach, particularly in relation to agent qualifications, customer billing accuracy, and network charging. A Distribution Network Operator (DNO) representative questioned whether the issue was enduring or transitional, arguing that as half-hourly metering becomes the norm, the need for related MPANs may diminish. An Elexon representative agreed, noting that the evolution of metering setups could naturally resolve the issue over time.

Several attendees contributed technical perspectives, particularly around DUoS (Distribution Use of System) charging and the operational readiness of suppliers. The group discussed whether the issue should be addressed through short-term fixes or long-term design changes. LM added that while a data cleanse is required, it would make sense to wait on progressing that until the Radio TeleSwitch switch-off is over, as this would result in a full cleanse to help address the issue. Several attendees agreed with this approach.

Ultimately, attendees reached a general consensus that updating the MHHS design was the most appropriate path forward. They agreed that Suppliers should be encouraged to align meters where possible, including by cleansing the data, but that mandatory replacement should be avoided due to cost and complexity. JM committed to working with the Code Manager to develop a refined proposal and consult further with stakeholders, aiming to resolve the issue ahead of the required M15 deadline. FPS added that the I0275 Change Report (Proposal Plan) will go to Change Panel on 21 October before engaging with the Metering Expert Panel on 12 November. LM noted that a wider review of the use of Related MPANs is likely to be required in the longer term.

## 6. I0240 – DATA ALIGNMENT OF METER INFORMATION THROUGH MHHS MIGRATION

JH provided an overview of the Issue to attendees. JH advised that following the September Change Issues Group meeting, the draft guidance document had been circulated to stakeholders, and feedback was collected by the end of September.

JH provided a summary of the feedback received on the draft guidance document. They added that stakeholders expressed a need for greater clarity and practical examples. Specifically, they requested worked examples that illustrate common scenarios, clearer explanations of data flows, and guidance on meter installation and replacement procedures. Additionally, they asked for improved visual aids, such as flow charts, to help interpret the guidance more easily.

JH advised that the updated guidance will be presented to the Metering Expert Panel for review and is scheduled for publication in line with the November REC release. Stakeholders will continue to have the opportunity to provide input until the final version is published, by emailing change.management@recmanager.co.uk.

## 7. MHHS UPDATE

HT provided an update on the MHHS Programme to attendees. HT confirmed that the MHHS Code changes in the REC had been successfully delivered and implemented as part of the release that took place on 22 September 2025, as part of the MHHS M8 milestone delivery. The central systems implementation also went ahead over the weekend, culminating in a successful cutover. These milestones were formally confirmed by the Programme Steering Group.

HT advised that now the foundational changes are in place, the MHHS Programme is transitioning into the early life support phase, which will oversee the controlled ramp-up of migration activities. Migration is scheduled to begin later in October 2025 and will continue over an 18-month period, concluding in May 2027. HT noted that the Transition and Operational Readiness Working Group is meeting weekly to oversee Early Life Support. Both HT and JM are attending these meetings to represent REC interests.

HT provided a summary of the REC Changes included within the recent release. They also flagged a forthcoming Data Transfer Catalogue (DTC) release scheduled for 22 October 2025, which will incorporate scenario variants for DCUSA and BSC Market Messages. These updates are necessary for migration readiness. HT indicated that no version changes to data flows are expected, which should simplify implementation. Communications regarding this release will be issued in due course.

Another key development HT discussed was the formation of the Issue Resolutions Group (IRG). This group is designed to respond rapidly to urgent cross-service/cross-code issues that may arise during migration. It is not a standing group but will be convened as needed. Membership includes constituency representatives, code bodies, service providers, and technical experts.

HT clarified that the IRG is intended for extraordinary circumstances and will work to develop solutions and draft supporting code changes. These changes will then enter the formal change process as urgent proposals. While the IRG will not routinely report to the Change Issues Group, stakeholders will be kept informed and may be invited to contribute when relevant.

A Supplier representative asked about constituency representatives. HT confirmed that constituency representatives have been appointed and that a public list is available online. It was confirmed that Graham Wood is the Supplier representative. HT shared the link to the list for reference with attendees.

HT addressed the cross-code horizon scanning process. Although the previous Cross-Code Advisory Group has been disbanded, a new monthly code forum has been established. This forum will include code bodies, the MHHS programme, and Ofgem, and will serve as a platform to identify and manage code changes that could impact MHHS migration and qualification. Programme representatives will now engage directly with code change processes, including attending meetings like the Change Issues Group, submitting impact assessments, and responding to consultations.

## 8. CODE MANAGER ISSUE TRACKER UPDATE

JH provided attendees with an update of several Issues currently being progressed by the Code Manager. The full list of updates is available to view on the meeting slides on the REC Portal.

## 9. AOB

The Chair invited attendees to provide AOB.

GS provided an update on the potential workgroup looking into Supplier of Last Resort (SoLR) process to attendees. They explained that the Workgroup will be going ahead, and that feedback from Ofgem and the Code Manager is currently being incorporated into the Workgroup's agenda, which has delayed the initial convening of the Workgroup.

GS assured attendees that invitations will be sent to volunteers shortly. They added that any interested parties are invited to register via enquiries@recmanager.co.uk.